

Identity Theft Phone Scam Call Transcript

Scammer: Hello, this is Agent Johnson calling from the Social Security Administration. Am I speaking with Victoria?

Victim: Yes, this is Victoria.

Scammer: Good afternoon. I'm calling regarding a serious matter that requires your immediate attention. Our systems have detected suspicious activity associated with your Social Security number. There are multiple bank accounts that have been opened using your information, and they're being used for money laundering and drug trafficking operations.

Victim: What? That can't be right.

Scammer: I understand this is concerning, but I need to verify your identity so we can secure your Social Security number and accounts. This is a time-sensitive matter, and if we don't act quickly, your Social Security number will be suspended, and all your assets could be frozen during our investigation.

Victim: Oh my goodness. What do I need to do?

Scammer: First, I need to verify that I'm speaking with the right person. Could you please confirm your full Social Security number for me?

Victim: Well, I'm not sure if I should give that out over the phone...

Scammer: I understand your caution, but this is an official government investigation. Your information may already be compromised. I'm trying to help secure your identity before the situation worsens. If you prefer, I can provide you with my badge number and a case ID for your records.

Victim: Okay, I guess that makes sense. My Social Security number is 007-887-112

Scammer: Thank you. Now, according to our records, there are several bank accounts connected to your identity. Do you have accounts with multiple banks?

Victim: I have accounts with two banks.

Scammer: I see. We need to secure those accounts immediately. The criminals have already accessed accounts at several other financial institutions using your information. To protect your legitimate accounts, we need to transfer your funds to a secure government holding account until we complete our investigation.

Victim: Transfer my money? How would that work?

Scammer: For your protection, I'll guide you through the process. We need you to withdraw your funds or purchase secure government vouchers. These will be registered with your case number to protect your assets during our investigation. Once we've cleared your name, your funds will be returned to you with additional identity protection measures in place. This is standard procedure in identity theft cases.

Victim: How soon does this need to happen?

Scammer: This is extremely urgent. The criminal network is actively using your information right now. If we don't secure your assets today, they could be seized as part of the criminal investigation, and it could take months to recover them. I'll stay on the line with you while you go to your bank or purchase the security vouchers. Do you have access to your bank today?

Victim: Yes, I could go to the bank now...

Scammer: Excellent. And one important thing - the local bank employees aren't authorized to know about federal investigations like this. If they ask why you're withdrawing the money, just tell them it's for home repairs or a family emergency. Telling them about our investigation could compromise it and put your assets at further risk.

Victim: Okay, I understand. So once I withdraw the money from the bank, where do I send it to? What's the secure government account information?

Scammer: For security purposes, I can't provide that information over this call. These lines aren't fully secure. What I need you to do right now is just go to your bank and withdraw the funds in cash. The amount needs to be at least \$5,000 or whatever maximum you can withdraw today. Once you have the cash in hand, go straight home and don't stop anywhere.

Victim: And then what? How will the money get transferred to the secure account?

Scammer: I'll call you back in exactly one hour with specific instructions. By that time, I'll have generated the secure transfer codes specific to your case. This two-step process is for your protection to ensure the funds are properly tracked in our system. Are you going to the bank now?

Victim: Yes, I am.
